



## IN THIS SECTION

### Our Agency

[Our Director](#)
[Our Inspector General](#)
[Our Mission, Role & History](#)
[Our People & Organization](#)
[Careers at OPM](#)
[Doing Business with OPM](#)
[Budget & Performance](#)
[Open Government](#)
[Get Help](#)
[Contact Us](#)

## OUR AGENCY

The U.S. Office of Personnel Management (OPM) serves as the chief human resources agency and personnel policy manager for the Federal Government. OPM provides human resources leadership and support to Federal agencies and helps the Federal workforce achieve their aspirations as they serve the American people. OPM directs human resources and employee management services, administers retirement benefits, manages healthcare and insurance programs, oversees merit-based and inclusive hiring into the civil service, and provides a secure employment process.

## Key Functions

OPM's divisions, offices, and their employees implement the programs and deliver the services that enable the agency to meet its strategic goals. OPM works in several broad categories to lead and serve the Federal Government in enterprise human resource management by delivering policies and services to achieve a trusted effective civilian workforce. [These categories include Human Capital Management Leadership, Benefits, and Vetting.](#)

## TOP 10 TASKS

- [Complete e-Qip Application](#)
- [Find Federal Holidays](#)
- [Find Salary & Wage Info](#)
- [Explore Healthcare Insurance](#)
- [Get Retirement Info](#)
- [Find Form\(s\)](#)
- [Research HR Policies](#)
- [Ask a Question](#)
- [Find or Read a Report](#)
- [Check DC Operating Status](#)



## U.S. OFFICE OF PERSONNEL MANAGEMENT

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Federal Relay Service

[A - Z Index](#)

[FAQs](#)

[Forms](#)

[Reports & Publications](#)

[Combined Federal](#)

[Campaign](#)

[Sustainability](#)

[Recovery Act](#)

[FOIA](#)

[Information Management](#)

[No Fear Act](#)

[Open Data](#)

[Ins](#)

[Eth](#)

[US](#)

[Off](#)

[Pri](#)

## ABOUT

[Our Agency](#)
[Our Director](#)
[Our Inspector General](#)
[Our Mission, Role & History](#)
[Our People & Organization](#)
[Careers at OPM](#)
[Doing Business with OPM](#)
[Budget & Performance](#)
[Open Government](#)
[Get Help](#)
[Contact Us](#)

## POLICY

[Assessment & Selection](#)
[Classification &](#)
[Qualifications](#)
[Data, Analysis &](#)
[Documentation](#)
[Disability Employment](#)
[Diversity & Inclusion](#)
[Coronavirus Disease 2019](#)
[Employee Relations](#)
[Hiring Information](#)
[Human Capital](#)
[Management](#)
[Human Capital Framework](#)
[Labor-Management](#)
[Relations](#)
[Oversight Activities](#)
[Pandemic Information](#)
[Pay & Leave](#)
[Performance Management](#)
[Senior Executive Service](#)
[Settlement Guidelines](#)
[Snow & Dismissal](#)
[Procedures](#)
[Training & Development](#)
[Veterans Services](#)
[Work-Life](#)
[Workforce Restructuring](#)
[Policy FAQs](#)
[Contact Policymakers](#)

## INSURANCE

[Life Events](#)
[Changes in Health](#)
[Coverage](#)
[Healthcare](#)
[FEHB Plan Comparison](#)
[Tool](#)
[Dental & Vision](#)
[FEDVIP Plan Comparison](#)
[Tool](#)
[Life Insurance](#)
[Flexible Spending Accounts](#)
[Long Term Care](#)
[Multi-State Plan Program](#)
[Tribal Employers](#)
[Special Initiatives](#)
[Insurance Glossary](#)
[Insurance FAQs](#)
[Contact Healthcare &](#)
[Insurance](#)
[The Affordable Care Act](#)

## RETIREMENT

[My Annuity and Benefits](#)
[CSRS Information](#)
[FERS Information](#)
[Phased Retirement](#)
[Special Notices](#)
[Calculators](#)
[Publications & Forms](#)
[Benefits Officers Center](#)
[Retirement FAQs](#)
[Contact Retirement](#)
[Retirement Information](#)
[Center](#)
[How to Make a Payment](#)

## SUITABILITY

[Suitability Executive Agent](#)
[Position Designation Tool](#)
[Suitability Adjudications](#)
[Suitability Training](#)
[Oversight](#)
[Policy](#)
[Frequently Asked](#)
[Questions](#)
[Contact SuitEA](#)

## AGENCY SERVICES

[Classification & Job Design](#)
[Workforce Restructuring](#)
[Workforce & Succession](#)
[Planning](#)
[Recruiting & Staffing](#)
[Solutions](#)
[Assessment & Evaluation](#)
[Federal Leadership](#)
[Programs](#)
[Center For Leadership](#)
[Development](#)
[Performance Management](#)
[Telework Solutions](#)
[Technology Systems](#)
[Human Capital Industry](#)
[Solutions](#)
[Human Resources Line of](#)
[Business](#)
[Administrative Law Judges](#)
[Federal Executive Boards](#)
[Contact Agency Services](#)

[NE](#)

[Lat](#)

[Spe](#)

[Me](#)

[Tes](#)

[Leg](#)

[Rej](#)

[Soc](#)

[Fee](#)

[We](#)

[Pri](#)